



FEMA



Thank you for your interest in attending the 2025 NFIP Claims Adjuster Presentation. FEMA appreciates the continued participation of the independent adjuster community in professionally handling NFIP claims.

While FEMA is unable to deliver the 2025 NFIP Claims Adjuster Presentations as previously scheduled, we are providing an opportunity to ensure that all interested independent adjusters can receive a Flood Control Number (FCN) card for the 2025 hurricane season.

FEMA will deliver two 2025 NFIP Claims Adjuster webinars on Tuesday, May 20, 2025, and Thursday, May 22, 2025, in anticipation of the 2025 hurricane season.

You may register here:

May 20, 2025 – https://fema.zoomgov.com/webinar/register/WN_UhfcfF8-RsSVrw0PrvDoTQ

May 22, 2025 – https://fema.zoomgov.com/webinar/register/WN_icH1cgJORguwUttJ-1RJQQ

The trainings are identical, so please register for only one.

The training is specifically for independent adjusters to obtain their 2025 FCN card upon meeting all other eligibility criteria, <https://nfipservices.floodsmart.gov/claims/adjuster-participation>; and anyone wishing to gain NFIP claims knowledge. The training will be approximately six hours in length beginning at 10 a.m. EDT.

Please note, there will be no certificates provided for attendance. Your registration and the webinar's subsequent roster will be used to issue 2025 FCN cards.

There will also be no continuing education hours provided for the two webinars.

It is advisable you take this webinar on a desktop or laptop computer, so you have the functionality to enable you to respond to the required poll questions for successful completion of the webinar.

If you have questions regarding this webinar, please direct your questions to FEMA-NFIP-adjuster-help@fema.dhs.gov. If you have specific questions about your FCN card, please direct your questions to NFIPAdjusterMailbox@fema.dhs.gov.